

FIVE WHYS

DEFINE THE PROBLEM:

WHY 1	WHY DID THE PROBLEM OCCUR?	
WHY 2	WHY WAS THIS ISSUE/ ERROR MADE?	
WHY 3	WHY WAS THIS ISSUE/ ERROR MADE?	
WHY 4	WHY WAS THIS ISSUE/ ERROR MADE?	
WHY 5	WHY WAS THIS ISSUE/ ERROR MADE?	
ROOT CAUSE	CAUSE FOR THE LINE OF WHYS	
PREVENTION	ACTIONS TO PREVENT RECURRENCE.	