

SIMPLICITY **AT THE** **FOREFRONT**

Meitheal Pharmaceuticals Transforms Document and Training Management with TrackWise Digital

Case Study

QUICK FACTS

Meitheal Pharmaceuticals

- Industry: Pharmaceutical
- Distribution: North America
- Employees: 50+
- Solution: TrackWise Digital

Honeywell

CENTRALIZED PLATFORM

By leveraging features of TrackWise Digital, Meitheal sought to streamline operations, meet compliance and enhance overall efficiency.

BACKGROUND

Since 2017, Meitheal Pharmaceuticals has bridged critical gaps in the US healthcare market by supplying high quality, affordable generic injectables.

Its diversified product range—from antibiotics, anticoagulants and muscle relaxants to drugs used in chemotherapy—represents practical solutions for countless patients across the country, as well as Meitheal’s commitment to their care. Based in Chicago, Illinois, Meitheal’s aim each day is producing quality and ensuring affordability, using the traditional Irish guiding principle it is named for—Meitheal (Mee-hall): working together toward a common goal, for the greater good.

To streamline its document management and training processes, Meitheal selected the TrackWise Digital® quality platform for document and training management.

OPPORTUNITY

Doing Away with Paper-Based, Manual Processes

When considering document management options, a cloud-based solution that was easy to use was key. Meitheal’s Vice President of Quality, Gail Giambi, had used TrackWise® at a previous company. So, when she joined Meitheal, she knew that TrackWise Digital was the right solution for managing Meitheal’s quality processes.

Reflecting on that experience, Giambi says “I started with the company from day one and we had nothing—no servers, no IT equipment, no IT. So, I needed

to find a cloud-based solution and TrackWise Digital was the best option.”

Prior to adopting TrackWise Digital at Meitheal, Giambi was familiar with companies that relied on manual, paper-based systems, which resulted in inefficiencies, posed the risk of human error and provided limited scalability. With the company’s planned growth and the need to adapt to an evolving business landscape, Meitheal recognized the importance of starting with a digital-first approach right away to avoid these issues.

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— GAIL GIAMBI,
VICE PRESIDENT OF QUALITY, MEITHEAL

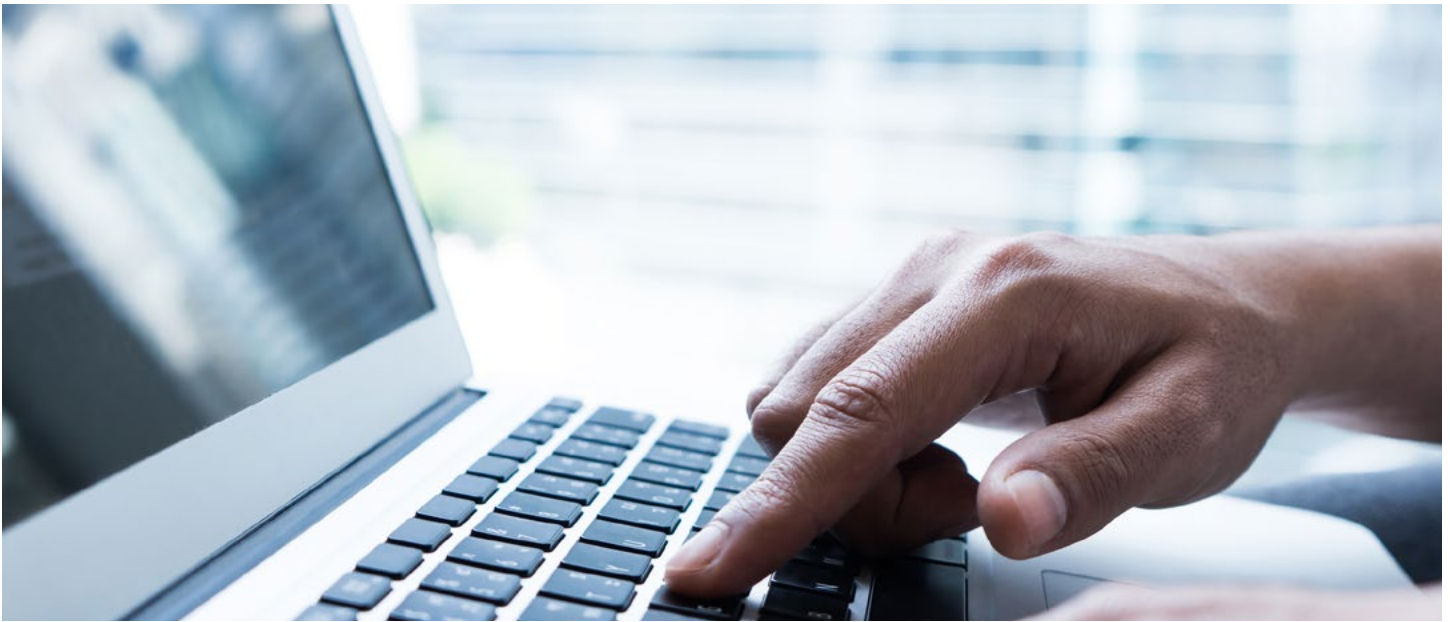
SOLUTION

Cloud-Based Document and Training Management

Meitheal’s decision to implement TrackWise Digital was driven by the need for a comprehensive solution that could transform its document management and training initiatives. By leveraging features of TrackWise Digital, Meitheal sought to streamline operations, meet compliance and enhance overall efficiency.

Through the adoption of TrackWise Digital, Meitheal mitigated the burdens associated with manual record-keeping and redundant processes. The system provided a centralized platform for document management and training, offering easy accessibility, improved organization for all documents and enhanced collaboration among team members.





RESULT

A Quick Implementation and Streamlined Document and Training Processes

Meitheal's TrackWise Digital implementation was nearly out-of-the-box, so it was completed quickly, within a couple of weeks according to Giambi.

Since implementation, Meitheal has experienced significant improvements. TrackWise Digital's user-friendly interface has made training processes easier to manage, ensuring timely completion and improved compliance with training initiatives. Additionally, TrackWise Digital's scalability and flexibility has positioned Meitheal well for future growth. As the company continues to expand, the digital platform provides a solid foundation for managing increasing document volumes and training requirements.

Meitheal originally used TrackWise Digital document management primarily for standard operating procedures (SOPs), policies and forms, however they've started to branch out and add other formats as well. The document management system keeps everything in one place where it can be approved in the system and different people can be assigned based on the type of document.

Meitheal has grown exponentially and is managing training for many new hires. The training management system has allowed them to manage training plans and enable new hires to be trained quickly.

Meitheal's entire quality department uses the document management and training management systems. "It has been a huge advantage for us," says Giambi. "One of the biggest challenges Meitheal faced was because of COVID-19. If we didn't put a digital system in place, when everyone was working from home during the pandemic, we couldn't have gotten our procedures out to everyone. The decision to move to TrackWise Digital was completely needed at that point. Once we all started working from home it would have been nearly impossible. Just the capability for everyone to have access to the system wherever they are to approve and train, for example, has been incredibly helpful."

"When you're paper-based, it's hard to get documents properly routed and signed off on. The ease of having everything electronic was a big thing—just having the training program, being able to submit and send out training to the whole company, tracking and ensuring follow ups."

— GAIL GIAMBI

LOOKING AHEAD

Listening to the Voice of the Customer and Adjusting Accordingly

Meitheal remains committed to leveraging TrackWise Digital to drive digital transformation to streamline document management and enhance training.

Meitheal has also seen firsthand Sparta's "Voice of Customer" approach. "Sparta has been great at listening to our feedback—they've taken our recommendations and considerations and plan to implement those into future releases," said Giambi. "This has probably been one of the best parts of our experience."

The partnership between Meitheal and TrackWise Digital showcases the transformative potential of digital solutions. By embracing technology and automation, Meitheal can focus its efforts on continuing to deliver life-changing therapies and improving patient outcomes.

For more information

To learn more, visit
www.spartasystems.com

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